



## GE Consumer & Industrial Lighting

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Recently, there have been letters circulated in the lighting industry implying that there are serious field issues with all T5/HO lamps used on dimming systems. These letters suggest that mercury starvation symptoms (lamps that turn pink and experience very early lamp mortality) are common for T5 lamps when used in such applications.

GE would like to assure its current and prospective customers that we are not experiencing such field issues with GE Starcoat® T5 Ecolux® lamps on dimming systems. In addition, GE has tested its lamps with several ballasts from different manufacturers. The GE lamps functioned normally and measurements show that they are compatible with dimming ballasts. Significantly, GE continues to warrant its T5 lamps in dimming applications.

GE is committed to the development and growth of the energy controls marketplace and is assisting in establishing the necessary global standards for linear fluorescent dimming systems. To this end, GE continues to actively participate in national and international industry groups working to develop the appropriate standards for fluorescent dimming applications.

Once again, GE would like to reassure everyone that we have no known problems with GE's Starcoat® T5 Ecolux® lamps on dimming systems and will continue to stand behind GE's published ratings of these lamps.

Thank you for your continued business.

**GE Consumer & Industrial**  
Lighting  
Linear Fluorescent Product Management